

## **Appendix 1**

### **Extract**

#### **Joint Commissioning and Recommendations Group**

**7<sup>th</sup> May 2019**

#### **Voluntary, Community and Faith Sector Commission**

### **1. Introduction**

A review of the commission and analysis of need was included in the last report to JCRG on the 1<sup>st</sup> April 2019. This report is to update JCRG on the results of the Provider Engagement Event held in April and to make recommendations for the new commission commencing from the 1 October 2019. The report includes a review of the outcomes the commission will address, outlines the lots that will be tendered, and considers how to bring performance management “in house”. A project plan timeline and a draft budget are included in the Appendix.

### **2. Provider Engagement Event, 1 April 2019**

2.1 The event was led by Sayyed Osman and 24 people attended representing 14 service providers. Sayyed gave a strategic overview of health and social care need in the Borough. The presentation also covered finite resources and increasing demand, the NHS Long Term Plan, the STP, the Integrated Health and Care Partnership, place based leadership, and social prescribing. Sayyed also emphasised the need for person centred, strength based care and to ensure the commission makes a sustainable difference to our communities. A copy of the presentation is included at Appendix 3.

2.2 Providers were consulted on the need to commission for outcomes, as opposed to services. The Commission’s key themes were discussed, including outcomes required and the dual approach for delivery through:

- self-help, information and guidance,
- action planning for people facing multiple challenges (support for people to develop their own tailor made action plans and direct service provision where appropriate).

Providers agreed with the outcomes and requested further clarity on how performance could be measured. There was agreement that specifications should not be too prescriptive in case innovation and creativity be stifled. It was suggested that the tender process enable providers by asking them to consider their own solutions to deliver outcomes – including collaborative working.

### **3. Outcomes and “Lots”**

3.1 Outcomes to be commissioned will include:

- Improved mental health and wellbeing - including Children and Young People (CYP)
- Vulnerable CYP – better able to meet their aspirations (improving engagement and opportunities)
- Carers/young carers – enhanced quality of life
- People being able to connect with others in their own community and take part in activities

- Accessible services (including information advice and guidance) for vulnerable and disadvantaged people

The key themes for the commission will make up the “Lots” for the tender. These will be Health and Wellbeing, Work and Money and Safety and Managing Risk. Indicative budget allocations for each theme are included in the draft budget at Appendix 2.

#### **4. Bringing performance management “in house”**

- 4.1 Feedback from the provider engagement event confirmed the need to support VCFS providers in the collaborative development of an outcomes and performance management framework.
- 4.2 Details of proposals to bring performance management in house were included in the report submitted to JCRG in April – including the integration of commissioned activity with the wider strategic direction of the Integrated Health and Care Partnership. This will give extra capacity to integrate the VCFS activity with wider strategic developments including Primary Care Neighbourhoods, the NHS Personalised Care model including social prescribing and community based support. Bringing programme management “in house” will also integrate VCFS activity with corporate delivery around prevention, health and wellbeing and support the sector to maximise outcomes and other complementary funding streams.

#### **Recommendations**

JCRG members are asked to note the content of the report and approve:

- 7.1 the key themes and outcomes considered at the April Provider Engagement Event
- 7.2 the development of a programme to support VCFS providers in the collaborative development of an outcomes and performance management framework
- 7.3 investing £129,415 to deliver the outcomes and performance management framework, manage the programme and support the integration of commissioned activity with the wider strategic direction of the Integrated Health and Care Partnership
- 7.4 the indicative financial allocations for each theme area